

ALEXANDER J. ZEVIN

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EDUCATION

The University of Texas at Austin

Master of Science in Computer Science

- Cumulative GPA: 3.8/4.0

Austin, TX

August 2023 – Present

University of Connecticut

Bachelor of Science in Computer Science *magna cum laude*

Bachelor of Science in Finance *summa cum laude*

Storrs, CT

December 2021

WORK EXPERIENCE

Apple

Software Engineer

Austin, TX

January 2022 – Present

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Amazon

Business Analyst Intern

- Developed an automated tool to optimize hours of operation across sites by evaluating operational and labor law scheduling constraints and quantifying dollar-cost of non-adherence to improve flexibility of customer service headcount planning.

Seattle, WA

June 2021 – August 2021

Amazon

Business Analyst Intern

- Conducted statistical tests to strategically identify key variables affecting customer service shrinkage. Programmed machine learning models using Python to automate and enhance accuracy of capacity planning.

Seattle, WA

June 2020 – August 2020

Collins Aerospace

Digital Technology Leadership Program Intern

- Designed Tableau data visualizations and Excel models to analyze enterprise-wide job trends, patterns, and interdependencies, uncovering and communicating significant risks and opportunities for future workload streamlining.

Charlotte, NC

May 2019 – August 2019

Otis Elevator Company

Digital Technology Leadership Program Intern

Farmington, CT

June 2018 – August 2018

LEADERSHIP

UConn College of Engineering

Teaching Assistant

- Independently taught labs with up to 25 students, held office hours, and graded exams/assignments.
- **Courses:** Artificial Intelligence (Fall 2021) | Intro. to Discrete Systems (Spring 2021) | Data Structures and Object-Oriented Design (Fall 2020) | Intro. to Principles of Programming (Spring 2020) | Intro. to Computing for Engineers (Fall 2019)

Storrs, CT

August 2019 – December 2021

UConn Operations & Information Management Lab

Research Specialist

- Guided multidisciplinary academic research across engineering, business, and psychology fields by consulting on emerging technologies such as AI, managing specialized lab resources, and assisting in experimental design and execution.

Storrs, CT

April 2018 – December 2019

PROJECTS

Lockheed Martin Customer Portal

Computer Science & Engineering Senior Design Project

- Reengineered Lockheed's portal by creating a prototype using Java, Angular, and AWS, facilitating future capabilities.

August 2020 – May 2021

SKILLS

Web Development (Javascript, HTML, CSS) | Data Analytics (Python, R) | Database Management (SQL)
CRM/Salesforce (Apex, Lightning Components) | Java & Android Development (Kotlin) | Bilingual English and Russian